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RESPONSE UNDER 37 C.F.R. § 1.116
EXPEDITED PROCEDURE REQUESTED
EXAMINING GROUP 2100
PATENT
Customer No. 22,852
Attorney Docket No. 05793.3034-00

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

| | | |
|-----------------------------|---|-----------------------------|
| In re Application of: |) | |
| |) | |
| William J. TUMULTY et al. |) | Group Art Unit: 3644 |
| |) | |
| Application No.: 09/820,982 |) | Examiner: Susan C. Alimenti |
| |) | |
| Filed: March 30, 2001 |) | |
| |) | |
| For: SYSTEM AND METHOD FOR |) | Confirmation No.: 4192 |
| PRIORITIZING CUSTOMER |) | |
| INQUIRIES |) | |

Mail Stop AF
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

AMENDMENT AFTER FINAL

In reply to the Final Office Action mailed June 3, 2005, and pursuant to 37 C.F.R. § 1.116, Applicants propose that this application be amended as follows:

Listing of the Claims showing their status begins on page 2 of this paper.

Remarks/Arguments follow the listing of the claims section beginning on page 15 of this paper.